



Bidder Question Responses – Round 1

No.	Question	RFP Section	Page #
1	Can SamCERA clarify whether Solution Cost (Section 17.1) is scored independently or only in relation to solution quality under the “Cost” criterion? Is the scoring weighted?	17.1	30
	<p>Response: As stated in Section 17.1, SamCERA may reject proposals solely based on the proposed costs. However, for proposals not rejected outright based on cost, SamCERA will evaluate solution cost in relation to solution quality and the perceived value presented to SamCERA</p>		
2	For optional components (Member Portal, mobile app), will pricing be evaluated separately or rolled into total cost scoring?	17.2 SamCER A-PASS- RFP- Attachm ent-16- Cost- Proposal, Summar y Totals	32
	<p>Response: SamCERA has requested that costs for optional components be provided separately to facilitate comparison of system component costs among Bidders. However, SamCERA will also consider each Bidder’s total cost for all proposed solution components.</p>		
3	While we can meet your requirement to keep data in the US, would you be willing to modify it to allow our UK-based employees to securely access your data remotely, both during implementation and in business-as-usual operations following go-live?	Attachm ent 2 - Minimu m Require ments	1



Response: To clarify, the requirement is that all Client data must be hosted, stored, and remain within the United States. This includes data maintained in the pension administration system and other sensitive Client data handled as part of the services. This requirement does not necessarily preclude vendor personnel located outside the United States from performing certain work, provided that any such work is performed through secure remote access to U.S.-hosted systems and does not result in Client data being transferred, stored, replicated, backed up, or otherwise maintained outside the United States. Respondents should clearly describe any offshore support model in their proposal. Detailed requirements and controls will be addressed in the agreement with the selected vendor.